Hello, Here commnets abt vrs it is really worth for the deaf and hard of hearing. bec of point communicate easy to understand than tty relay service lots of hard time so give them hard time figure understand trying what talks about ?? so with vrs impossbile misunderstand. some of reason for business make a calling easy for peoples can understand thur vrs. Bottom line this vrs feel equal with hearing cuaght up line. thanks, John Jr. smile